

HOW TO INSTALL THE
ArmME APP TO CONTROL YOUR
ALARM SYSTEM FROM YOUR
SMARTPHONE





Scan the QR code to download the ArmME app



Download the ArmMe app now

from any of these fine stores









INSTALLING THE ArmME APP



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On the login screen, tap on 'SIGN UP' and enter your personal details, as requested in the sign-up process, to create your account.



Log into the app using your login details and tap on 'ADD PANEL'.





Scan the QR code on the front of the Falcon device to get the serial number and verification code. In the case of a Rhino panel, you will find the QR code sticker on the inside of the lid of the panel. Tap on the drop down menu to view the list of

compatible panel types.



Select the correct panel type from the list. Read the Device Details card or alternatively ask your Installer to confirm the correct panel type. Tap 'NEXT' to go to the next step. (Note: If you are installing an IDS panel, select the correct model from the list provided).







Make sure that BOTH the alarm panel and the Falcon device are (or the Rhino panel is) powered on to ensure a successful connection to the device and then tap 'CONNECT'

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Tap on 'LINK' to link the panel to your account.







Tap on 'CONTINUE' once the panel has successfully been added.

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Enter your user code (this is the same code used to arm/disarm your panel on the keypad) and tap on the green button to access the panel.







You have now started the commissioning process. This should take less than 60 seconds. If you receive any errors please try again or contact Technical Support on 011 477 7705.

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You are now at the Area screen where you can perform various functions like arming or disarming your panel and more.





SETTING UP A WI-FI CONNECTION

PLEASE NOTE: This section is only applicable to Falcon Wi-Fi devices.

Falcon Wi-Fi communicators can communicate over GSM as well as Wi-Fi for improved speed and reliability.

Follow the steps below to connect the Falcon Wi-Fi to a Wi-Fi network.

IMPORTANT: Please make sure that the Falcon Wi-Fi is connected to the GSM network before attempting to set up the Wi-Fi connection.

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The 'Wi-Fi Not Set Up' pop-up message will appear when the ArmME app successfully connects to a Falcon Wi-Fi for the first time.

Tapping on 'SET UP WI-FI' takes you to Step 4. If the pop-up message does not appear, please proceed to Step 2.







Tap on the three dots and then tap on **'PANEL SETTINGS'**



Tap on 'WI-FI SETTINGS' and then tap on 'OPEN WI-FI SETUP' to begin the Wi-Fi setup process.







Once setup has initialised, continue by tapping 'SET UP WI-FI'.

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Tap on the relevant Wi-Fi network to connect to.







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Enter the password for the selected Wi-Fi network and tap 'CONNECT'.

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Your Falcon will now attempt to connect to the Wi-Fi network using the supplied details. Tap on 'DONE' to complete the process. Congratulations, your Falcon

is now communicating over Wi-Fi!





ENABLING QUICK ACTION BUTTONS



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corner.

Quick actions are enabled by selecting the 'REMEMBER USER CODE' option. To do this, on the device list screen, tap on the three dots in the top right

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Select 'PANEL SETTINGS'.







Tap on 'GENERAL', and tap the toggle button so that your user code is saved. Tap on the back arrow to return to the device list screen.



Your quick action buttons are now activated and ready to use.





ADDING/DELETING USERS

ArmME allows you to give other users access to your alarm panel. Make sure that other users have already downloaded the ArmME app and have signed up to use the app before following the steps below.



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On the device list screen, tap on the three dots in the top right corner and select 'PANEL SETTINGS'.

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Tap on 'SHARED ACCESS' and tap on 'INVITE USER'.







Enter the user's email address, select which Areas you would like to give them access to and tap 'INVITE'. The user now has access to your alarm panel.

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To remove the user's access rights, tap on the edit icon next to their email address and tap on 'REVOKE ACCESS'. Confirm the action on the next screen by tapping 'YES'.





For any problems or technical assistance please contact our technical helpdesk on **011 477 7705.**

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